



**PENGURUSAN PEMANTAUAN KERATAN AKHBAR MBSJ**  
**TARIKH: 21 JANUARI 2025 (SELASA)**

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#### **SPRING CLEANING**

Subang Jaya City Council will accept applications for bulk waste collection in conjunction with Chinese New Year until today. The waste collection period is until Jan 28. To apply, call 03-8081 4437 or WhatsApp 011-3538 4437.

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**ASSESSMENT TAX**

> Penang Island City Council (MBPP) advises property owners to settle their assessment tax before Feb 28. A RM5 notice will be issued for failure to pay on time. Premises with arrears also face possible asset seizure by MBPP. Owners settling their 2025 assessment in full and have no arrears will be entitled to enter a lucky draw. For details, call 04-259 2178/2342  
> Ipoh City Council (MBI) is offering lucky draw prizes worth RM100,000 in total to property owners who settle their assessment without arrears before Feb 28. There is also a RM5 rebate for the first 20,000 who pay up. Payments can be made via JomPAY, PBTPay, MBI kiosk machines and online banking. For details, visit [www.mbi.gov.my](http://www.mbi.gov.my)

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**MOBILE COUNTERS**

> Johor Baru City Council will place mobile counters at selected locations on certain dates throughout January for the public to settle assessment tax and check and pay compounds. The counters will operate from 9.30am-1.30pm. There is also an 80% discount on selected compounds in conjunction with MBBJ's 31st anniversary. Payment can be made via cash or credit/debit cards. For details, visit MBBJ's Facebook page or [www.mbjb.gov.my](http://www.mbjb.gov.my)  
> Sepang Municipal Council will roll out mobile assessment tax counters at Pasaraya Jommart in Dengkil (Mondays, 5.30pm-8pm) and Dengkil night market (Tuesdays, 5.30pm-8pm) until the end of February. For details, call 03-8706 0367.

By LEW GUAN XI  
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DESPITE their availability, bicycle lanes are underused in many parts of Kuala Lumpur's city centre.

These include downtown areas such as Jalan Raja Laut, Jalan Tun HS Lee, Jalan Gereja and Jalan Sultan Ismail.

Kuala Lumpur City Hall (DBKL) had in 2019 introduced the Kuala Lumpur Pedestrian and Cycling Masterplan (KLPCM) for developing networks of efficient and user-friendly walking and cycling paths.

Under the masterplan, DBKL planned to expand the bicycle lanes in the city from 32.9km in 2019 to 96.3km in 2028.

This includes an additional 11km of bicycle lanes in the city centre and downtown areas, making the total length 26km. (see graphic)

### Beyond the city centre

While it is commendable to have bicycle lanes in the city centre, Bike Commute Malaysia director Justin Lee told *StarMetro* that cycling was still not the first choice of transport for those living there.

He said DBKL should instead look at housing areas which had a cycling population and prioritise having bicycle lanes there.

"Bicycle lanes will be more beneficial and useful if they can connect these residential areas to destinations like transit hubs," he pointed out.

There is already an existing community who cycles regularly in suburbs like Danau Kota, said Lee.

"Another example is Chow Kit, as it contains both the monorail and MRT services and has a big pedestrian population. These people can be encouraged to cycle if the facilities are available there," he said.

Meanwhile DBKL also has plans under KLPCM to connect suburban areas like Titiwangsa, Ampang, Sentul, Pandan and Bandar Permaisuri to the city centre with bicycle lanes. (See graphic)

Lee, however, said Kuala Lumpur city centre was still quite "disconnected" from these areas, making it too far for the people there to cycle to the city centre.

"One can also cycle to the train station, take the train to the city centre, then continue cycling there. However, it is quite difficult to bring bicycles onto the trains especially during peak hours.

"Another issue is those living in the city centre will still need to cross dangerous roads to reach the bicycle lanes from their homes," he added.

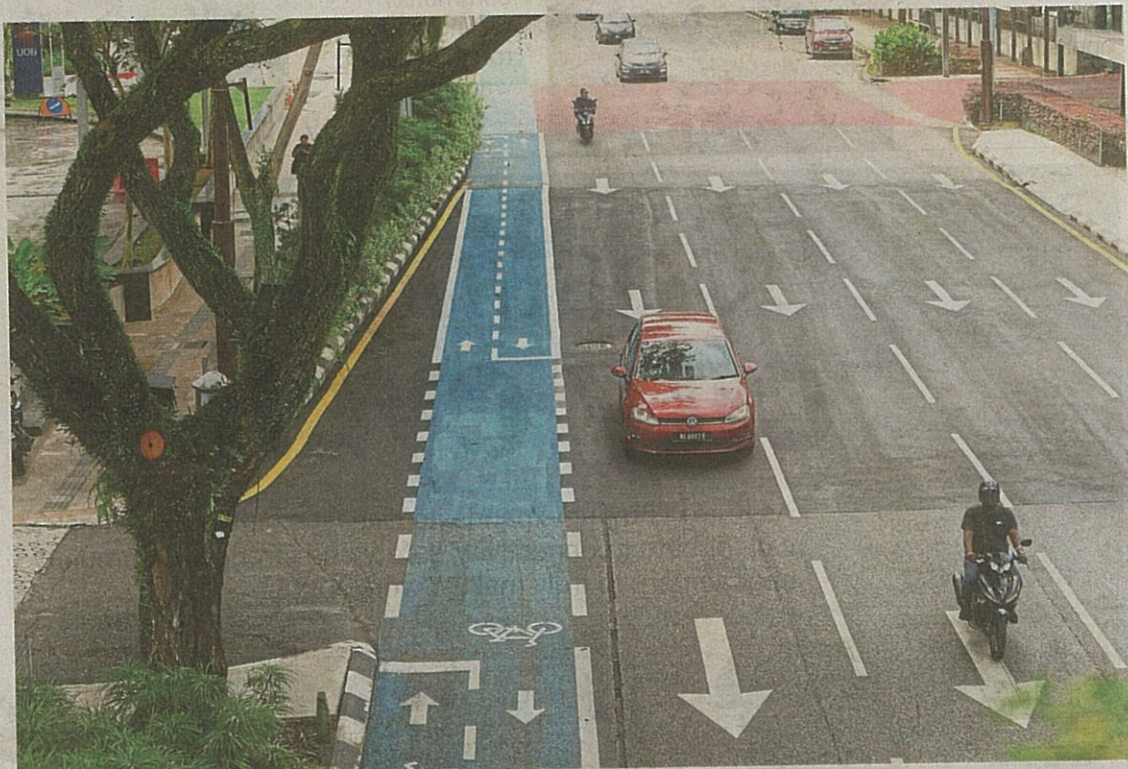
### Promoting bicycle lanes

Lee said DBKL should conduct campaigns to encourage people to use the existing bicycle lanes, besides considering other strategies that could make cycling in the city safer and more convenient.

"This includes placing bicycles (for rent) beside bicycle lanes for the cyclists' usage, as not all cyclists come to the city centre with a bicycle.

# KL rolling out bike lanes but cyclists yet to catch up

Expansion to suburban areas continues under masterplan, despite existing paths in city centre being underused due to various concerns



Underused bicycle lane in Kuala Lumpur. — LOW BOON TAT and LEW GUAN XI/The Star



A lorry parked on the bicycle lane in Jalan Gereja, Kuala Lumpur.

### Misused lanes

*StarMetro* found parked motor vehicles obstructing bicycle lanes and posing a safety hazards for cyclists.

One of the streets with this problem is Jalan Tun HS Lee. Besides cars, vehicles like lorries and vans are also seen

loading or unloading goods while parked on the bicycle lanes.

There are no dedicated parking lots or loading bays on that street.

Lee said street reconfiguration could address the issue by creating extra space for differ-

### Proposed Cycling Network in Kuala Lumpur CBD



— Existing bicycle lane in CBD Kuala Lumpur  
— Expansion of bicycle lane in CBD Kuala Lumpur

Source: KLPCM

The Star graphics

ent types of vehicles.

"The width of the road lanes there are quite big.

"By reconfiguring the street, the freight vehicles would have extra space to load their goods without encroaching into the bicycle lane," he suggested.

### Physical safety dividers

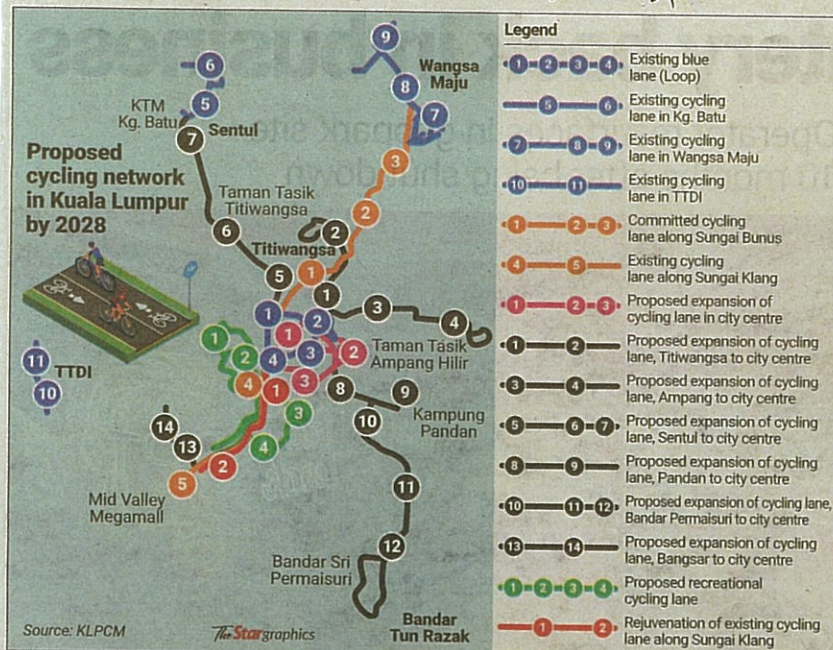
Lee said although completely

separating the bicycle lanes from the road would be ideal, he acknowledged space constraints in the city centre could hinder this.

However, he said some forms of separation was still needed to ensure cyclists, especially inexperienced ones, would feel safe using the bicycle lanes.

He said the space could be created by adopting the

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Many of the plastic bollards are gone from Kuala Lumpur's bicycle lanes (in blue) on both sides of the street, exposing cyclists to passing vehicles. — LOW BOON TAT/The Star

## DBKL urged to engage with cycling community

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IT IS still not fully safe yet to cycle in Kuala Lumpur city centre, say cyclists.

Elena Mei Yun, who cycles from Jalan Desa Pandan to Jalan Raja Laut for work every day, shared with *StarMetro* her experience of cycling in the city.

"There was one time where a motorcycle nearly crashed into my bicycle.

"I am also often harassed by motorcyclists, calling me to stay off the roads.

"The buses are also moving very fast right beside me, leaving me little space. This is especially rampant in Jalan Ampang.

"In some parts of the city, the drain covers are parallel to the tires of my bicycle, which pose a great risk," she highlighted.

Mei noted that bicycle lanes in the downtown area lacked maintenance and were often used by other vehicles.

"Kuala Lumpur car-free Sundays seem like the only effort to promote cycling awareness in the city currently. More needs to be done to raise awareness.

"The authorities should also do more wayfinding between city and suburban areas to guide those trying to shift away from driving," she added.

Another cyclist, Emi Norazalli said public awareness about the importance of bicycle lanes was still low.

"It is not uncommon to see vehicles parked on these lanes, obstructing cyclists and defeating the purpose of having dedicated paths.

"This happens quite often in Jalan Ampang, especially in the evening.

"Sometimes, children are even seen sitting on folding chairs inside the lanes.

"This showed a lack of respect and understanding of shared road spaces," said Emi, who cycles at least five times a week for leisure.

He also questioned the planning and designing processes as he pointed out the physical obstacles such as poles, signboards and trees in some of the lanes, making them unsafe for cyclists.

"Reckless motorists are also a problem.

"Some of them overtake us aggressively without signalling,



Emi says there should be an app for cyclists to plan safe routes, report hazards and provide feedback. — Courtesy photo

forcing us to make sudden stops or sharp turns to avoid them.

"Some of my cyclist friends have also encountered stray dogs that chased after them, which would cause my friends to swerve and lose balance," he added.

Emi said Kuala Lumpur's bicycle lanes lacked connectivity too, making it hard for cyclists to commute on them effectively.

To address these issues, he urged the authorities to organise more public awareness campaigns to educate the people about the importance of bicycle lanes and encourage respectful usage as well as ensuring the lanes were interconnected and free of obstacles.

"The authorities should start focusing on improving infrastructure and be more thoughtful in urban planning, like using visible road markings and signs to alert motorists to the shared spaces.

"They can also consider establishing car-free areas where only cyclists and pedestrians are allowed.

"They should also take part in more cycling community activities, to not only foster collaboration but also to identify the issues and solutions," he said.

Emi added that should be a mobile app for cyclists to plan safe routes in the city, report hazards and provide feedback on cycling infrastructure. — By LEW GUAN XI



Lee: DBKL should consider strategies that could make cycling in the city safer and more convenient.

parking-protected lanes concept used in New York, US.

This is where parking space or other raised structures are placed to prevent motorised vehicles from entering the bicycle lane.

"However, this concept would work better in low-density areas with ground-level buildings and slow car speed, like in Brickfields, Chow Kit and Kampung Baru.

"Areas with tall buildings or skyscrapers would require more thorough study," he said.

He also urged DBKL to regularly update the progress of KLPCM's implementation.

"Active community engagement for feedback is also essential for DBKL to better understand the overall context of the issue," he added.

### Reducing city driving speed

Meanwhile, Global Designing Cities Initiative (GDCI) programme manager Jashwanth Tej Kasala cited high vehicle speed as one of the reasons why people were still reluctant to cycle in the city.

"The current cycling network in Kuala Lumpur is still unable to make cyclists feel safe and comfortable, as vehicles are often speeding on the streets.

"This caused them to only cycle during the weekends, where traffic volume and speed



A van loading goods while parked on the bicycle lanes in Jalan Tun HS Lee, Kuala Lumpur.



Some bicycle lanes are not maintained and are used by motorcyclists.

are lower.

"To encourage cycling, we need to first reduce the speed of other vehicles, then build dedicated infrastructure to protect the cyclists," he said.

### Progress so far

In a media statement, DBKL said a total of 68km of bicycle

lanes, or around 71% of the targeted 96.3km by 2028, had been built in the city as of December last year.

"DBKL is committed to completing the remaining lanes within the stipulated period, so that the people can enjoy comprehensive cycling infrastructure," the local authority said.

# Infrastructure upgrades to make KL schools safer

## Raised zebra crossings, pedestrian lanes to reduce road deaths

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MORE schools in Kuala Lumpur will receive infrastructure upgrades to make the streets around them safer for students and local communities, says Kuala Lumpur mayor Datuk Seri Maimunah Mohd Sharif.

The mayor announced this during her visit to SK Danau Kota 2, Setapak, a pilot school under the School Road Safety Project.

The school now has features such as raised zebra crossings and pedestrian lanes.

These aim to reduce speeds of passing vehicles while improving safe access to the school.

As part of the project, Kuala Lumpur City Hall (DBKL) introduced a 30km/h speed limit around school zones.

This was in line with last July's announcement by Deputy Prime Minister Datuk Seri Dr Ahmad Zahid Hamidi on the government's plans to reduce speed limits and improve safety infrastructure around school areas.

To test new road flow designs in the area, DBKL's Urban Transport Department collaborated with Global Designing Cities Initiative (GDCI) and its local liaison Bike Commute Malaysia, as well as Malaysian Institute of Road Safety Research (Miros).

The collaboration was carried out under the Bloomberg Philanthropies Initiative for Global Road Safety (BIGRS).

"We remain steadfast in our mission to reduce road traffic injuries and fatalities, particularly for our most vulnerable citizens, including schoolchildren," said Maimunah.

"By addressing the primary risk factor - vehicle speed, we aim to expand these efforts to more schools each year, starting with three in 2025."

She said that making schools



Maimunah (second from left) leading students across one of the new pedestrian crossings built in SK Danau Kota 2 in Setapak.

from all relevant agencies.

These would include road designers to retrofit self-enforcing infrastructure, especially within a 200m radius of school entrances, she said.

Maimunah highlighted that the project aligned with the DBKL Local Plan and the United Nation's Sustainable Development Goals (SDG)

These include SDG 3 of working to halve global road fatalities and injuries, and SDG 11 of promoting sustainable cities and communities through safe access as well as sustainable transport systems.

The project also aims to meet SDG 13 by advancing safer roads as a pathway to a climate-proof future, and SDG 17 by fostering

strong partnerships to accelerate progress.

GDCI regional lead (BIGRS Asia and Africa) Kim Lua said this initiative showed how transforming streets could improve road safety and save lives by reinforcing safe behaviours while discouraging unsafe ones, and could contribute to sustainable development in Kuala Lumpur.

"What began as a pop-up trial shows DBKL's commitment to creating a safe environment for children and vulnerable road users.

"We are delighted with the city's efforts and believe this project will serve as a valuable case study for other school streets in Malaysia," he said.

DBKL chose Setapak for the pilot project as the area has neighbouring primary and secondary schools.

It is also a high-density urban area where more than 70% of students commute from homes within 3km of schools.

The government has been looking into ways to improve safety around schools following grim road accident statistics involving students.

Last year, Bukit Aman Traffic Investigation and Enforcement Department director Comm Datuk Seri Mohd Yusri Hassan Basri revealed that 779 fatal crashes involving school students were recorded in the first nine months of the year.

The Statistics Department's 2023 report showed that road deaths were the second highest contributor to fatalities among children under 14 in Malaysia. These accounted for 3.8% of deaths.

Also, high speeds were found to be the biggest risk factor for deaths on streets.



## Cultivating plastic-free lifestyle

**THE** Selangor government's initiative to expand its plastic bag ban to three days a week, up from just Saturdays, is a commendable step forward in combatting plastic waste.

It is an effort aimed not only at mitigating the problems caused by plastic pollution but also at addressing the challenges rooted in our collective behaviours that hinder the adoption of sustainability as a habit.

Addressing the challenges of ingrained behaviours and systemic inefficiencies requires collaborative solutions from the government and the community.

The expansion of the plastic-free campaign is expected to build on success programmes like door-to-door recycling initiatives, which have demonstrated the potential of collective action.

Community-driven waste management efforts, when paired with robust policy, can lead to tangible reductions in plastic waste. With this, Selangor can further decrease plastic dependency, aligning with its broader goals of reducing landfill reliance and promoting a circular economy.

Extending the ban would urge consumers to rethink their reliance on single-use plastics. It pushes businesses to explore sustainable alternatives and encourages the public to adopt reusable bags.

However, its success hinges on addressing underlying behavioural challenges. Many of us have reusable bags at home but often forget to bring them with us. This is particularly problematic for individuals without personal vehicles, thereby making the availability of plastic bags at checkout the default choice.

By removing this option, consumers will gradually adapt to

remembering their reusable bags. Knowing is half the battle against plastics, and making sure that the public is aware of the three-day ban would make them remember to bring reusable bags with them.

To complement the ban, the government and businesses should introduce practical solutions that can make sustainable practices easier for everyone.

Items like tetrapacks, food-contaminated containers and other non-recyclables present additional challenges. Many of these materials are either difficult to recycle or end up contaminating recycling streams, reducing overall efficiency.

Compostable materials, for example, should not be sent to landfills but instead processed through proper composting systems.

Educating the public on what can and cannot be recycled is critical. Clear guidelines, combined with accessible facilities, can reduce contamination rates and improve the efficacy of recycling programmes.

The responsibility to reduce plastic waste lies with all of us. Consumers must push for greater accountability from businesses to adopt sustainable practices. It is time to demand products and packaging that reflect our move away from single-use plastics.

Just as humanity transitioned from horses and carts to automobiles, and from candles to lightbulbs, we can transition away from single-use plastics.

By doing so, we can change the perception of reusable items from being mere commodities to essential tools for a sustainable future.

As a community, we have the power to drive this change.

**WWF-Malaysia**

# PSD TO ROTATE SERVICE COUNTER STAFF

Review of deployment of those serving over 5 years is to boost efficiency, says chief secretary to the govt

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**T**HE Public Service Department (PSD) has been directed to review the deployment of civil servants who have been serving at service counters for more than five years to improve efficiency and prevent burnout.

Chief Secretary to the Government Tan Sri Shamsul Azri Abu Bakar said civil servants who remain in the same role for extended periods could experience stress and reduced productivity.

He said this could affect the quality of public service delivery.

"Serving at counters for more than five years is too long and unsuitable.

"I have asked the PSD to identify staff in such positions and



Chief Secretary to the Government Tan Sri Shamsul Azri Abu Bakar giving his 2025 address in Putrajaya yesterday. He says prolonged service in customer-facing roles may hinder career advancement as civil servants might lack exposure to broader operational tasks. NSTP PIC BY MOHD FADLI HAMZAH

implement a job rotation process," he said after delivering his 2025 address at Puspanitapuri here yesterday.

He said prolonged service in customer-facing roles could hinder career advancement as such civil servants might lack exposure to broader operational tasks.

"Staying in counter service for too long could affect their preparation for promotional exams, as they focus primarily on routine tasks.

"Job rotation is essential to introduce fresh challenges and career growth opportunities."

He said while job rotation was a

standard practice in the public sector, a more extensive review involving staff who have served for more than five years might be implemented soon.

"I hope to see job rotation take effect in one or two months.

"A circular is unnecessary as this is a normal practice in the

public sector.

"This initiative will cover all public service agencies with service counters.

"For specialised services like Immigration, for example, staff may remain within the same department, but take on different tasks."

He said the initiative aimed to enhance public service by reducing stress among counter staff and addressing service quality issues that could arise from prolonged tenures in customer-facing roles.

In his address, Shamsul advised government officials to reduce ceremonial visits.

"When visits are ceremonial, many things go unnoticed.

"Make surprise visits as it is during these visits that we will discover many issues that need attention."

He called on government agencies and departments to expedite development and digitisation projects.

"For example, the registration for MyDigital ID is still at an unsatisfactory level and needs to be improved in terms of awareness and registration among civil servants and the public."

# 4 aplikasi paling kerap digunakan penjenayah siber perdaya mangsa

Kerajaan ambil langkah lesenkan platform, serta buat kempen beri kesedaran

Oleh Siti Rohana Idris  
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**Tumpat:** Facebook dan WhatsApp antara empat aplikasi serta media sosial yang dikenal pasti menjadi platform paling kerap digunakan untuk memerangkap mangsa scammer.

Menteri Komunikasi, Fahmi Fadzil, berkata selain itu penjenayah siber menjalankan aktiviti penipuan menerusi aplikasi Telegram dan TikTok kerana berasakan platform itu kerap digunakan.

Beliau berkata, beberapa langkah sudah diambil oleh pihaknya termasuk melesenkan platform media sosial serta membuat pindaan kepada Akta Komunikasi dan Multimedia untuk menangani jenayah siber.

"Sebanyak RM500 juta kerugian dicatatkan oleh mangsa yang menjadi mangsa sindiket scammer pada 2023 dan itu hanya melalui Facebook sahaja, malah kita jangka angkanya jauh lebih besar jika membabitkan media sosial lain.

"Beberapa langkah sudah kita ambil antaranya melesenkan platform media sosial, menyekat beberapa perkara termasuk takrif

kepada jenayah scam, pindaan kepada Akta Komunikasi dan Multimedia yang sudah diluluskan di Dewan Rakyat," katanya kepada pemberita di sini, semalam.

Fahmi berkata, pihaknya bersama Suruhanjaya Komunikasi dan Multimedia Malaysia (MCMC) juga akan melancarkan kempen besar-besaran untuk memberi kesedaran kepada orang ramai mengenai perkara itu.

Katanya, kempen itu akan mulakan di sekolah untuk memberi penjelasan bagi meningkatkan kesedaran dalam kalangan ibu bapa, guru dan murid terutama yang berusia bawah 13 tahun.

"Penerangan akan diberikan berhubung cara terbaik memanfaatkan media sosial dengan selamat untuk mengelakkan menjadi mangsa scam, selain memastikan data peribadi kekal selamat," katanya selepas program Ihsan Komuniti Madani di Kampung Baru Nelayan Tumpat, semalam.

## Laksana penambahbaikan

Mengulas lanjut, Fahmi berkata, usaha yang dijalankan pihaknya sentiasa ada penambahbaikan serta seiring dengan perkembangan semasa kerana strategi penjenayah siber sering berubah.

Katanya, scammer turut menjadikan bantuan kerajaan sebagai kaedah penipuan sekali gus mampu memperdaya mangsa.

"Dalam TikTok contohnya, antara bentuk penipuan yang paling kerap berlaku ialah (menggunakan) akaun bantuan kerajaan yang mana maklumatnya kelihatan betul, tetapi mereka



Fahmi menyampaikan bantuan banjir kepada penerima sempena program Ihsan Komuniti Madani di Kampung Baru Nelayan Tumpat, semalam.  
(Foto Nik Abdullah Nik Omar/BH)

(penjenayah) mohon mangsa hantar direct message atau tekan link yang palsu.

"Dari situlah scammer mendapatkan maklumat data peribadi dan berusaha mencuri duit rakyat, kita lihat pelbagai platform akan ada perubahan sama ada dari segi sistemnya, algoritma, atau kawal selia.

"Perkara ini akan berubah maka kita usahakan untuk disesuaikan pada hari ini seterusnya ada penyesuaian di masa depan," katanya.

Sementara itu, sebanyak 264 menara telekomunikasi yang terjejas akibat banjir di negeri ini

sudah dibaik pulih termasuk 41 Pusat Sebaran Maklumat Nasional (NADI) yang kini mampu beroperasi sepenuhnya.

Fahmi berkata, banjir besar yang melanda Kelantan baru-baru ini menyebabkan semua menara telekomunikasi mengalami kerosakan sehingga menjejaskan liputan sehingga dua minggu.

"Jumlah ini agak besar dan lebih dari yang dijangka kerana membabitkan banyak menara (telekomunikasi) terkesan.

"Semua sudah dinaik taraf dan ia memang menelan belanja besar, tetapi saya belum diberikan taklimat mengenai jumlah kese-

luruhan," katanya selepas melawat ke menara telekomunikasi di Menara ARC Kampung Jubakar Pantai di sini, semalam.

Fahmi berkata, menara telekomunikasi di Kampung Jubakar Pantai memberi liputan kepada kira-kira 3,000 pengguna adalah antara turut terkesan dan kerja baik pulih sudah dibuat, namun akan beroperasi sepenuhnya menjelang 28 Januari ini.

Selain menambah baik, beliau meminta MCMC meneliti penyelesaian lebih mapan dengan menggunakan teknologi berbeza sebagai persediaan jika berlaku lagi kejadian sama.

BERITA HARIAN

Tarikh...2.1.JAN.2025.....

# Sikap penghutang beri kesan terhadap tahap produktiviti

BERITA HARIAN  
Tarikh.....21 JAN 2025

**Kuala Lumpur:** Sikap segelintir penghutang yang lebih gemar diisytihar muflis bagi mengelak menanggung beban kewangan memberi kesan ketara kepada tahap produktiviti individu terbabit.

Keadaan itu antara lain menyebabkan mereka sukar diambil bekerja mahupun berisiko dikenakan tindakan tata tertib atau sulit untuk mendapatkan peluang kenaikan pangkat.

Pendekatan itu menyebabkan penghutang terbabit secara automatik dikategorikan sebagai tenaga kerja tidak produktif, selain mengundang tanggapan serong daripada pihak majikan.

Dekan Fakulti Ekologi Manusia, Universiti Putra Malaysia, Prof Dr Mohamad Fazli Sabri, berkata ia juga menyebabkan penghutang terbabit sukar meraih kepercayaan, sekali gus mendorong kesan rantaian yang berpanjangan.

Beliau yang juga pakar kewangan pengguna berkata, pendekatan sedemikian tidak seharusnya menjadi pilihan, terutama bagi generasi muda, selain menjelaskan kepentingan mendalami literasi kewangan.

"Pihak majikan tidak akan meletakkan kepercayaan tinggi kepada mereka terutama bagi urusan berkaitan kewangan kerana dikhuatiri akan berlaku kes pecah amanah atau terbabit kegiatan rasuah.

"Golongan ini juga berdepan kesukaran mendapatkan pinjaman untuk memulakan perniagaan, jika tidak berminat menyertai sektor pekerjaan formal, sekali gus menyebabkan mereka terjerumus dalam masalah kewangan berpanjangan," katanya kepada BH.

Beliau mengulas pendedahan Jabatan Insolvensi (MDI) mengenai sikap pihak tertentu sanggup dikenakan tindakan muflis akibat gagal membayar hutang besar bagi mengelak menanggung beban kewangan.

rendah, berdasarkan kemampuan individu bankrap.

Mohamad Fazli berkata, selain amalan gaya hidup mewah, lonjakan kos sara hidup pasca pandemik COVID-19 turut menyebabkan orang muda cenderung membuat pinjaman peri-badi, mengakibatkan mereka terjerumus dalam masalah kewangan.

Keadaan dirumitkan lagi dengan kewujudan budaya 'takut ketinggalan' atau 'fear of missing out' (FOMO) dan 'hidup hanya sekali' (YOLO) yang semakin mendapat tempat dalam kalangan belia.

"Paling membimbangkan skim pembiayaan jangka pendek atau sederhana kerana ini mendedah-

kan pelajar kepada amalan berhutang sedangkan tiada punca pendapatan," katanya.

Menyokong pandangan itu, Felo Bersekutu Kanan, Institut Dasar Ekonomi dan Kewangan Universiti Utara Malaysia, Prof Madya Dr Irwan Shah Zainal Abidin, menegaskan isu kebancrapan adalah masalah sistemik lebih mendalam dan berkait struktur ekonomi negara.

Katanya, keadaan itu tidak boleh diselesaikan menerusi kaedah menaikkan gaji semata-mata, sebaliknya memerlukan penyelesaian menyeluruh, termasuk mengurangkan peningkatan kos sara hidup.

"Isu muflis dihadapi semua pihak dan golongan muda lebih terjejas. Namun, agak tak bertanggungjawab jika menuding jari kepada golongan ini dengan menyatakan mereka memilih gaya hidup mewah atau memiliki ilmu literasi kewangan yang rendah.

"Saya berpendapat isunya lebih mendalam daripada semua perkara berkenaan. Adakah mereka meminjam untuk bermewah atau hanya berbelanja untuk meneruskan kelangsungan hidup?

"Adakah mereka mampu membayar hutang pengajian? Adakah pekerjaan mereka se-timpal taraf pendidikan?

"Semua perkara ini perlu dilihat secara teliti dan menye-



Mohamad Fazli Sabri

**Elak komitmen**

Taktik itu bagi mengelak ko-

# 'Penjawat awam kerja di kaunter lebih lima tahun patut ditukarkan'

JPA diminta  
laksana proses,  
pergerakan  
besar-besaran  
masa terdekat

Oleh Mohd Iskandar Ibrahim  
bhnews@bh.com.my

**Putrajaya:** Ketua Setiausaha Negara (KSN), Tan Sri Shamsul Azri Abu Bakar meminta Jabatan Perkhidmatan Awam (JPA) meneliti dan melaksanakan pusingan kerja ke atas semua penjawat awam yang berkhidmat lebih lima tahun di kaunter perkhidmatan.

"Saya mohon JPA, tengok semua kakitangan, pegawai kita yang berkhidmat di kaunter perkhidmatan lebih lima tahun, boleh dibuat pusingan kerja. Kita pastikan kita *rotate* (tukar) ke fungsi lain," katanya.

Menyifatkan tugas di kaunter selama tempoh itu sebagai terlalu lama, beliau berkata: "Jika kita berkhidmat lebih lima tahun di satu kaunter, kita patut ditukar-

kan dan dibuat proses pusingan kerja kerana lima tahun duduk menjaga kaunter adalah terlalu lama dan tidak bersesuaian".

Sehubungan itu, Shamsul Azri berkata, pusingan kerja melibatkan petugas di kaunter perkhidmatan kerajaan bakal dilaksanakan dalam tempoh terdekat dan pergerakan besar-besaran penjawat awam bakal berlaku.

"Jika lama sangat di perkhidmatan kaunter, menyebabkan tekanan. Jadi, kita kena bagi tugas baharu, perubahan dalam kerjaya," katanya berucap pada Majlis Amanat KSN Tahun 2025 yang turut dihadiri Ketua Pengarah Perkhidmatan Awam, Tan Sri Wan Ahmad Dahlan Abdul Aziz, di sini semalam.

## Proses perkara normal

Ditanya sama ada akan ada pekeliling khas dikeluarkan berkaitan proses pusingan kerja berkenaan, Shamsul Azri menjawab, ia tidak perlu kerana proses pusingan kerja adalah perkara normal dalam perkhidmatan awam.

Ogos lalu, Datuk Seri Anwar Ibrahim mengarahkan ketua jabatan kerajaan melaksanakan pusingan kerja kakitangan masing-masing secara berterusan bagi mengelak salah laku dalam

kalangan penjawat awam.

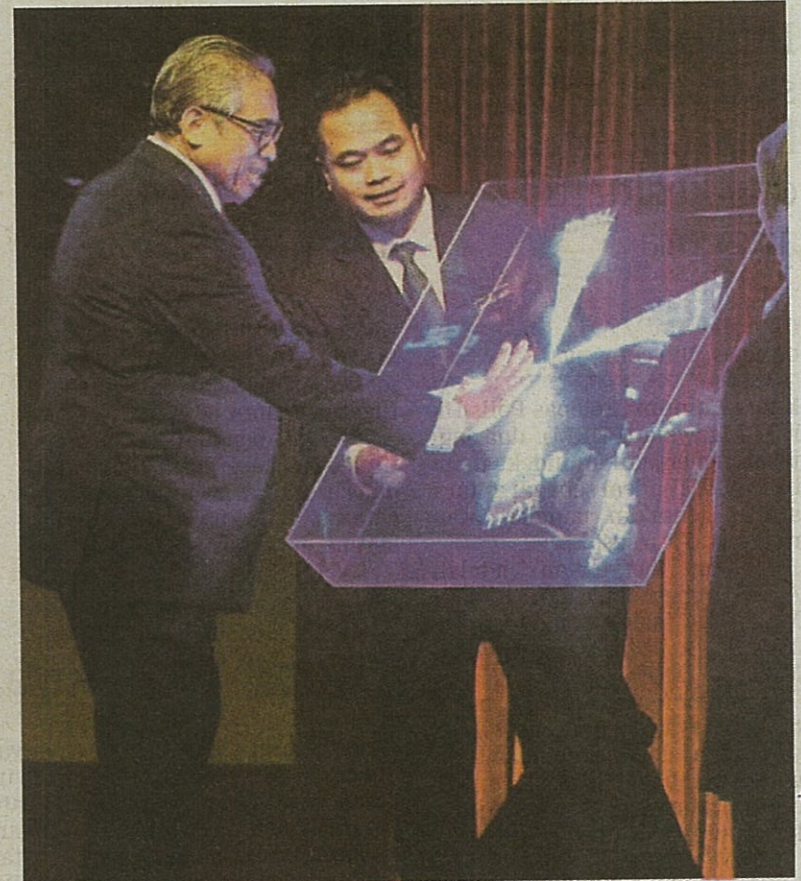
Perdana Menteri menambah, JPA sedang mengkaji kebolehlaksanaan dasar kompetensi perjawatan bagi memastikan kenaikan pangkat dan penempatan pegawai berpadanan dengan kompetensi perjawatan.

Pada Oktober selepas itu, Wan Ahmad Dahlan pula menjelaskan, pertukaran penjawat awam dari organisasi ke organisasi lain bukannya disebabkan terbabit dengan integriti, sebaliknya membantu kemajuan kerjaya.

Dalam perkembangan lain, Shamsul Azri mengingatkan semua penjawat awam, khususnya ketua jabatan atau unit supaya mengurangkan lawatan bersifat *ceremonial* atau yang sudah dijadualkan, sebaliknya buat secara mengejut.

"Saya ingin berpesan, apabila pegawai kerajaan membuat lawatan, kita kena kurangkan lawatan bersifat *ceremonial*. Apabila kita melakukan lawatan seperti itu, banyak perkara kita tak nampak, jadi buatlah lawatan mengejut kerana kita akan menemui banyak perkara," katanya.

Mengenai inisiatif digital negara, MyDigital ID, beliau melihat ia berjalan perlahan dan tidak memuaskan.



Shamsul Azri melancarkan buku garis panduan perkhidmatan awam 2025 pada Majlis Amanat KSN Tahun 2025 di Putrajaya, semalam.

(Foto Mohd Fadli Hamzah/BH)

# Kerjasama semua pihak bantu SPRM lonjak skor CPI

Oleh Prof Madya Dr Abd Hakim Mohad  
bhrencana@bh.com.my



Pensyarah Kanan  
Pusat Pengajian  
Teras, Universiti  
Sains Islam Malaysia  
(USIM)

**Pelbagai** usaha dibuat kerajaan untuk memperbaiki mata Indeks Persepsi Rasuah (CPI) Transparency International (TI) berpangkalan di Berlin, Jerman.

Sejak CPI diperkenalkan pada 1995, Malaysia berada di kedudukan ke-23 daripada 41 negara dikaji. Dengan penambahan bilangan negara terbabit, prestasi Malaysia selama beberapa tahun terakhir mencatatkan skor cenderung sekitar 45 hingga 50.

Pada 2023, Malaysia mendapat skor 50 mata berada di tempat ke-57 daripada 180 negara, sekali gus skor terbaik sejak 2021.

Namun tahukah anda, indeks persepsi rasuah ini sebenarnya tidak mengukur kejadian rasuah dan tidak hanya tertumpu kepada aspek rasuah?

Metodologi bagaimana kedudukan sesebuah negara ditentukan untuk 'penarafan dunia' mungkin mengejutkan ramai kerana ia membabitkan pelbagai faktor lain lebih luas seperti tadbir urus, ketelusan, kebebasan bersuara, akses kepada maklumat awam dan mekanisme kebertanggungjawaban kerajaan.

Secara terperinci, terdapat sembilan sumber data biasa digunakan TI untuk mengira CPI, iaitu Penunjuk Tadbir Urus (WGI) Bank Dunia, *Economist Intelligence Unit (EIU) Country Risk Service*, Forum Ekonomi Dunia (WEF) *Executive Opinion Survey* dan *Global Insight Business Conditions and Risk Indicators*.

Juga Bertelsmann Stiftung *Transformation Index*

(BTI), *African Development Bank's Governance Ratings*, *IMD World Competitiveness Yearbook*, *PERC Asia Risk Guide* dan *Varieties of Democracy (V-Dem) Project*.

Sumber ini menyediakan data mencerminkan pendapat pakar mengenai persepsi rasuah dalam sektor awam, digabungkan untuk membentuk skor CPI setiap negara.

Bagi tujuan pengumpulan data, TI menggunakan pelbagai sumber mencerminkan persepsi korupsi di sektor awam sesebuah negara. Apa diukur ialah persepsi, bukannya kejadian.

Antara sumber digunakan ialah *survey* pendapat responden diminta memberikan pandangan mengenai tahap rasuah, laporan penilaian daripada badan antarabangsa dan organisasi menyediakan maklumat mengenai rasuah dan tahap integriti.

Juga laporan institusi penilaian risiko menganalisis data dan maklumat berkaitan rasuah, data daripada sumber maklumat awam seperti media, badan kerajaan serta organisasi lain mendedahkan isu rasuah, selain maklumat daripada pakar dan pertubuhan bukan kerajaan (NGO) mempunyai pengetahuan mengenai rasuah.

Terdapat 11 aspek diambil kira CPI, tetapi rasuah hanya salah satu daripadanya. Aspek lain ialah pengalihan dana awam, hukuman ke atas pegawai menggunakan jawatan awam untuk kepentingan peribadi serta kemampuan kerajaan mengawal rasuah dan menjalankan mekanisme integriti berkesan dalam sektor awam.

Juga birokrasi berlebihan yang boleh meningkatkan peluang untuk rasuah, pelantikan berda-

sarkan nepotisme berbanding meritokrasi dalam perkhidmatan awam, pendakwaan jenayah berkesan untuk pegawai rasuah, undang-undang mencukupi berkaitan pendedahan kewangan dan pencegahan konflik kepentingan untuk pegawai awam.

Selain itu, perlindungan undang-undang bagi pemberi maklumat, wartawan dan penyiasat apabila melaporkan kes suapan serta rasuah, pengambilalihan negara oleh kepentingan sempit dan akses masyarakat sivil kepada maklumat hal ehwal awam.

Jika diteliti semua aspek itu, indeks ini bukanlah semata-mata mengenai rasuah tetapi mencakupi hal berkaitan tatakelola baik.

Tambahan pula kerangka undang-undang berkaitan antirasuah di negara ini adalah komprehensif yang mencakupi pelbagai aspek bagi menangani jenayah rasuah, bukan saja di peringkat pentadbiran awam, bahkan di peringkat pentadbiran NGO dan korporat.

Perlu dijelaskan, strategi diguna pakai sebelum ini kurang tepat kerana meletakkan tanggungjawab kepada Suruhanjaya Pencegahan Rasuah Malaysia (SPRM) sahaja.

SPRM sebenarnya sudah melaksanakan tugas dengan baik dan sampai ke tahap maksimum.

Tugas selanjutnya perlu dipikul kementerian dan pelbagai agensi kerajaan, namun usaha meningkatkan skor CPI adalah realistik dan boleh dicapai.

Justeru, usaha ini perlu diteruskan dengan kerjasama semua pihak, sekali gus membolehkan kita mencapai kedudukan 25 terbaik dalam tempoh 10 tahun dalam carta CPI seperti dihasratkan kerajaan.

BERITA HARIAN  
Tarikh 21 JAN 2025

# Sektor perkhidmatan perlu ditransformasi untuk berdaya saing

**Sektor** perkhidmatan memerlukan transformasi utama yang lebih baik bagi membolehkan Malaysia kekal berdaya saing dan lebih ke hadapan berbanding negara serantau.

Timbalan Menteri Pelaburan, Perdagangan dan Industri (MITI), Liew Chin Tong, berkata sektor perkhidmatan adalah sektor terbesar dalam ekonomi.

Beliau berkata, menurut Economic Outlook 2025 yang diterbitkan oleh Kementerian Kewangan, sektor perkhidmatan dianggarkan menyumbang 59.4 peratus daripada Keluaran Dalam Negara Kasar (KDNK) pada 2024.

Katanya, sektor itu juga menyediakan peluang pekerjaan terbesar dengan anggaran 61.87 peratus daripada jumlah pekerjaan di Malaysia pada 2022 adalah dalam sektor itu.

Namun begitu, menurutnya kebanyakan pekerjaan dalam sektor ini berada pada tahap rendah hingga sederhana yang menawarkan gaji yang rendah.

"Terdapat dua keutamaan utama dalam mentransformasikan sektor perkhidmatan. Kitaran gaji rendah, kemahiran rendah, nilai rendah, dan produktiviti

rendah yang menyebabkan sektor perkhidmatan kekal statik.

"Selain itu, masalah imbalan pembayaran juga berlaku akibat import perkhidmatan berasaskan pengetahuan yang lebih tinggi, termasuk perkhidmatan profesional yang memerlukan tenaga kerja mahir dan berpengetahuan tinggi.

"Mengikut laporan Jabatan Perangkaan Malaysia, gaji median sektor perkhidmatan pada 2023 hanyalah RM2,770, dengan separuh daripada pekerja sektor perkhidmatan menerima gaji kurang daripada RM2,770.

Bagi mereka yang bekerja secara formal, gaji adalah rendah.

"Di satu pihak, sektor ini banyak mengambil pekerja asing, yang menyekat kenaikan gaji pekerja tempatan," katanya selepas merasmikan Persidangan Perkhidmatan 2025 di Kuala Lumpur, semalam.

Chin Tong berkata, Malaysia mempunyai segala sumber untuk mengubah cabaran itu, antaranya membina jenama Malaysia yang dipercayai dan mesra untuk membolehkan penyedia perkhidmatan global Malaysia berkembang dalam eksport perkhidmatan.

Terdapat dua keutamaan utama dalam mentransformasikan sektor perkhidmatan. Kitaran gaji rendah, kemahiran rendah, nilai rendah dan produktiviti rendah yang menyebabkan sektor perkhidmatan kekal statik

**Liew Chin Tong,**  
Timbalan  
Menteri MITI



Beliau berkata, dasar luar yang aktif berkecuali adalah kelebihan penting, terutama di pasaran sedang membangun.

Malah, katanya kedudukan Malaysia yang terletak di persimpangan laluan perdagangan terpenting dunia juga memberikan kelebihan.

"Syarikat Malaysia, khususnya dalam sektor logistik, perlu merentasi sempadan serantau dan pendekatan menyeluruh oleh kerajaan adalah penting untuk melahirkan juara global Malaysia dalam sektor perkhidmatan," katanya.

BERITA HARIAN

Tarikh... 21 JAN 2025 .....

# 'Projek naik taraf longkang dijangka siap Januari ini'

Permasalahan banjir kilat beberapa lokasi sekitar Taman Muda Fasa 1 bakal selesai

Oleh Nurul Hidayah Bahaudin  
nurul.hidayah@hmetro.com.my

## Ampang Jaya

Kerja-kerja penyelesaian dan membesarkan longkang sedang dijalankan di beberapa lokasi sekitar Taman Muda Fasa 1 di sini bagi mengatasi masalah banjir kilat.

Ahli Dewan Undangan Negeri (Adun) Teratai, Yew Jia Haur berkata, pihaknya mengambil maklum permasalahan banjir kilat di kawasan perumahan itu yang dialami sejak kira-kira 30 tahun lalu.

"Saya mula terima aduan berhubung isu banjir di kawasan itu sejak menjadi Ahli Majlis Perbandaran Ampang Jaya (MPAJ) Zon 22 pada 2022 dengan lebih 10 aduan diterima setiap tahun.

"Justeru itu, saya bersama beberapa wakil daripada Bahagian Kejuruteraan MPAJ membuat lawatan di lokasi terbabit pada Jun tahun lalu.

"Berdasarkan pemerhatian dilakukan, kami mendapati punca utama banjir kilat berlaku di situ adalah kerana struktur longkang lama yang kecil dan rosak, selain semakin banyak tanah mendap," katanya ketika ditemui di Pusat Khidmat Masyarakat Adun Teratai, di sini.

Beliau mengulas keluhan



Punca utama banjir kilat berlaku di situ adalah kerana struktur longkang lama yang kecil dan rosak, selain semakin banyak tanah mendap"

Yew Jia Haur

penduduk Taman Muda Fasa 1 yang berhadapan banjir kilat kira-kira 30 tahun, hingga bimbang apabila setiap kali hujan lebat melanda kawasan itu.

Yew berkata, beberapa kerja naik taraf sudah dilakukan membabitkan pembesaran longkang dan baik pulih longkang yang rosak.

"Setakat ini, kerja naik taraf itu memperlihatkan kesan positif dalam mengatasi masalah banjir ki-



Pokok limau raya

**PEMBANTU** Pengurus Seremban Landscape & Nursery, Chong Chin Yee di Seremban melakukan sentuhan akhir pada tempahan pokok limau sebagai persiapan akhir sebelum diambil oleh pelanggan menjelang perayaan Tahun Baharu Cina.

lat dan kami menjangkakan keseluruhan kerja-kerja naik taraf berkenaan akan selesai pada bulan ini," katanya.

Beliau mengucapkan terima kasih kepada pihak MPAJ yang memberikan kerjasama dan prihatin untuk menyelesaikan perma-

salahan penduduk di Taman Muda Fasa 1.

"Taman Muda adalah antara kawasan tumpuan di Dun Teratai, memandangkan demografinya antara 120,000 hingga 150,000 penduduk.

"Selain Taman Muda Fasa 1, kami juga sedang

menjalankan kerja baik pulih berkaitan isu banjir kilat di Taman Putra dengan kedua-dua projek berkenaan menelan kos RM1.5 juta.

"Pada masa sama, kerja baik pulih berkaitan banjir kilat sedang dijalankan di Jalan Teratai, membabit-

kan kos RM800,000. Di harap kerja baik pulih ini dapat mengatasi masalah banjir kilat yang membabitkan penduduk," katanya.

**Sebarang masalah di kawasan anda boleh dikongsi ke e-mel Suara Anda, Kami Dengar di am@hmetro.com.my.**

HARIAN METRO  
Tarikh: ...2.1. JAN. 2025. ..

# Bantu pengemis guna cara lebih teratur

21/1/2025

**Kuala Lumpur:** Menteri Pembangunan Wanita, Keluarga dan Masyarakat, Datuk Seri Nancy Shukri menegaskan memberi wang secara langsung kepada pengemis tidak dapat membantu mereka keluar daripada kesusahan.

Mengakui rakyat negara ini terkenal sifat pemurah dan rasa prihatin terhadap mereka yang memerlukan, Nancy berkata, pemberian itu boleh menyebabkan masalah berkenaan berterusan.

"Saya ingin menggalakkan rakyat Malaysia supaya menyalurkan sumbangan melalui saluran yang betul, seperti NGO (badan bukan kerajaan) atau organisasi kebajikan diiktiraf.

"Dengan cara ini, bantuan dapat digunakan untuk membantu mereka yang benar-benar memerlukan dengan lebih berkesan," katanya kepada Harian Metro.

Nancy turut menggesa agar rakyat negara ini membantu mereka dengan cara yang lebih teratur agar ia dapat memberi kesan jangka panjang.

"Jika ingin menderma, pilihlah institusi atau badan kebajikan yang ada pengalaman dan sistem yang baik untuk menyalurkan bantuan kepada golongan memerlukan.

"Dengan usaha ini, kita

bukan sahaja dapat membantu mereka tetapi juga menyumbang kepada penyelesaian isu ini secara menyeluruh," katanya.

Dalam pada itu, Nancy berkata, Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) sentiasa mengambil langkah menyeluruh bagi menangani isu pengemis dan gelandangan di negara ini.

Beliau berkata, antara usaha yang dilaksanakan termasuklah menjalankan operasi bersepadu bersama Jabatan Kebajikan Masyarakat

(JKM), pihak berkuasa tempatan (PBT) dan polis bagi membantu pengemis serta menyediakan perlindungan sementara kepada mereka.

Selain itu katanya, kerajaan ada menyediakan Pusat Transit Gelandangan di beberapa lokasi seperti Kuala Lumpur dan Johor Bahru yang berfungsi sebagai tempat perlindungan sementara serta menawarkan perkhidmatan seperti kaunseling, rujukan pekerjaan dan latihan kemahiran.

Menurutnya, usaha lain yang dilaksanakan adalah melalui Yayasan Kebajikan Negara (YKN) dengan memperkenalkan pelbagai program merangkumi latihan kemahiran, penempa-

tan pekerjaan dan sokongan psikososial bagi membantu golongan gelandangan kembali berdikari.

"Menjalin kerjasama dengan NGO dan pihak swasta yang menyumbang kepada usaha menyediakan makanan, pakaian, perkhidmatan kesihatan, dan sokongan tambahan lain kepada golongan gelandangan. Peranan NGO dalam program intervensi komuniti turut membantu memastikan golongan ini tidak terpinggir.

"Menawarkan bantuan berterusan kepada golongan rentan dan keluarga miskin tegar melalui skim perlindungan sosial dan bantuan kewangan yang disediakan oleh JKJ," katanya.

**"Jika ingin menderma, pilihlah institusi atau badan kebajikan yang ada pengalaman"**  
Nancy

Kuala Lumpur

**L**angkah kerajaan menaikkan gaji penjawat awam serta upah minimum dilihat akan memberi impak positif kepada sektor runcit dan pelancongan yang banyak bergantung kepada perbelanjaan pengguna.

Seorang pakar ekonomi menganggarkan kenaikan gaji kakitangan awam akan meningkatkan perbelanjaan mereka sebanyak 6.0 kepada 6.5 peratus tahun ini.

"Bagi kakitangan kerajaan dalam kumpulan berpendapatan rendah serta sederhana, tambahan pendapatan ini secara langsung akan melonjakkan kuasa beli mereka, membolehkan perbelanjaan yang lebih besar untuk barangan keperluan dan item budi bicara," kata Ketua Penyelidikan Pelaburan UOB Kay Hian Wealth Advisors Sdn Bhd Mohd Sedek Janan kepada Bernama.

Katanya, ini selanjutnya akan menyokong aktiviti ekonomi dan perniagaan tempatan.

"Kesan pengganda positif yang dijana oleh peningkatan penggunaan akan merangsang pertumbuhan hasil untuk perniagaan, menggalakkan pelaburan seterusnya selain penciptaan pekerjaan yang mampu mengukuhkan ekonomi yang lebih luas," katanya lagi.

Mohd Sedek juga menekankan bahawa lonjakan permintaan boleh mendo-

rong perniagaan untuk meningkatkan pengeluaran, melanjutkan waktu operasi atau mengambil pekerja tambahan.

"Dalam pasaran buruh yang dicirikan oleh persaingan termasuk halangan yang rendah kepada pemerolehan kemahiran, majikan mungkin menghadapi kesukaran bagi mengekalkan pekerja kerana mereka mungkin bertukar kerja untuk mendapatkan imbuhan yang lebih baik.

"Bagi menangani perkara ini, perniagaan mungkin akan menaikkan upah untuk mengekalkan tenaga kerja mereka, berpotensi mencetuskan kesan tidak langsung yang mendorong kenaikan gaji dalam sektor lain," katanya.

Tambahan pula, kenaikan gaji selalunya adalah strategi yang lebih menjimatkan kos berbanding kepada pengambilan dan kos bayaran lebih masa yang akan berulang, justeru menjadi-

kannya ia pilihan yang lebih praktikal untuk membolehkan perniagaan mengekalkan kecekapan.

Untuk kakitangan awam pula, beliau mencadangkan kerajaan supaya mempertimbangkan pelaksanaan jajaran berasaskan prestasi bagi kenaikan gaji dan bukannya peratusan tetap untuk memanfaatkan prinsip penghindaran kerugian, memotivasikan pekerja dalam mengekalkan atau meningkatkan produktiviti.

Ketua Ekonomi Global Juwai IQI, Shan Saeed pula berkata, masanya tiba untuk meningkatkan gaji sebenar memandangkan sejak 10 tahun lalu, Malaysia menyaksikan produktiviti yang bertambah baik.

"Ekonomi Malaysia sedang berkembang, purata keluaran dalam negara kasar dan tahap pertumbuhan pendapatan mencecah 5.0 peratus. Ini menguatkan pandangan bahawa gaji sebenar perlu diselaraskan

naik apabila tenaga buruh mencapai produktiviti yang cemerlang," katanya.

Berdasarkan kepada satu laporan dari Brookings Institution, salah satu badan pemikir terkemuka di Amerika Syarikat, tahun lalu, produktiviti memainkan peranan penting dalam gaji sebenar.

Menurut kajiannya, pertumbuhan produktiviti sebanyak 2.0 peratus boleh menjana 4.0 setiap peningkatan sen dalam pertumbuhan gaji sebenar.

# Bisnes

TAMBAHAN pendapatan secara langsung akan melonjakkan kuasa beli dan berbelanja.

## SEKTOR PELANCONGAN, RUNCIT KENA 'TEMPIAS'

*Kenaikan gaji penjawat awam mampu beri impak positif aliran ekonomi*

6/6  
4/4